

CreekPointe Spotlight's Phillips Recoveries

Moving into the future.....

Problem

- Stand along work stations with outdated windows operating systems.
- No central location for storage and retrieval of shared documents
- No recovery or backup system in place.
- Constant break-ins in to building
- No access to company info from outside the office
- Constant spam

Solution

- Updated Windows 98 to XP Professional
- Installed Windows Server for storage
- Active Sync that backs up server each night
- Networked security camera system
- Remote Access
- In house email and spam filtering

Benefit

- Latest business class solution
- Employees have access to shared documents eliminating the dilemma of re-creating the same documents over and over
- Access to business from outside the office
- Safety of information with backups
- Elimination of junk mail and spam

Phillips Recoveries, Inc.(PRI) is a full service Environmental company and has been in operation for eighteen years. PRI is a privately owned company growing to serve their customer's needs for reliable, cost effective environmental services. PRI has been faced with many of the "growing pains" all businesses face when updating their technology to a higher business class solution.

CreekPointe met Vicki Phillips in October of 2005 at a time when PRI was reaching the limit of their current system capabilities and having a hard time handling their network on their own. They were outgrowing their system quickly, and needed a solution that would keep up with their growth. With stand alone work stations and outdated operating systems, daily tasks such as access to shared documentation was impossible. With no central storage device, everyday documents were backed up on cd's, which took up unnecessary time and an effort to remember to back up before leaving for the day.

Another issue employees faced was the potential loss of important information. With no backup system in place, an electric surge, or a computer crash would make valuable information impossible to retrieve. CreekPointe installed an active sync backup server to make sure important documents were never completely lost.

CreekPointe also worked closely with a security company installing a network security camera system which made viewing cameras and accessing file data remotely a big asset for the owners' while away from their facility.

In this industry we are ever adapting to a changing environment. CreekPointe came in and helped us find a solution that fits these needs. They also helped provide the tools for running our business more efficiently, with a certain amount of comfort knowing that these tools are in place.

-Vickie Phillips