

Cherokee County DSNB

Moving Forward...

Cherokee County DSNB is one of many centers across South Carolina who's primary function is to help local individuals and families of people with disabilities.

Mission Statement: The SC Department of Disabilities and Special Needs, as defined in the South Carolina Code of Law, serves persons with mental retardation, autism, traumatic brain injury and spinal cord injury and conditions related to each of these four disabilities.

CreekPointe first met Grady Evans, CFO for the Disabilities and Special Needs Board of Cherokee County, after being referred to them by the Greenville DSNB office in 2000. As the Cherokee office was growing, Grady needed someone to help maintain the network and help them prepare for obstacles and red flags they would face with their growth. "We needed a service that offered an immediate response and one that was economical and easy to budget for."

One issue that Cherokee County recently faced was the need for a dedicated server for the accounting department. The accounting department was having trouble with the accounting software interfering with other programs on the server, and wanted to separate the two completely. The additional server eliminated the interference between other software and the accounting software allowing them to work more efficiently with out interruptions.

"CreekPointe is always responsive to our every need whether it be a big concern or just a routine question, they're always easy to get in touch with and make sure we are taken care of!" -Grady Evans

Problems

- Growing network without qualified support
- Accounting Software outdated and interfering with other programs on server
- Growing business with expanding needs and vulnerabilities and budgeted amounts available for IT support

Solution

- Regular network maintenance
- Additional server and updated accounting software
- Qualified Engineer to help advise with expanding needs and guard against potential problems

Benefit

- Yearly budgeted costs with no unexpected expenses
- Accounting Software that meets today needs and dedicated server for the accounting software and data
- Business that operates economically and efficiently

CreekPointe®

1200 Woodruff Rd Suite A-19
Greenville, SC, 29607
864-297-4959