

LANDesk® Universal Connector Integration Services

»» LANDesk® Universal Connector Integration Services equip you with access to key LANDesk® Management Suite functionality directly from your enterprise management framework or help desk solution.

Your IT service organization gains access to the real-time data and remote problem resolution tools needed to maintain service levels across your enterprise. They save time and increase efficiency by accessing detailed system inventory, starting remote control sessions and transferring or running applications on remote systems directly from your framework or help desk console. You maximize your existing investments while giving your IT staff access to increased insight and control over individual computer systems. Your staff can resolve problems more quickly which reduces your support costs and helps you create better alignment between IT and business objectives.

Maximize Your Existing Infrastructure

By leveraging world-class enterprise solutions, LANDesk Universal Connector Integration Services equip your IT staff to get more out of your existing solutions and solve problems faster and more efficiently—without new infrastructure, retooling or excessive administrative overhead.

Key Benefits

- Services set your IT team up with single-click access to powerful LANDesk® systems management features directly from your enterprise management framework or help desk solution.
- Gives you a rapid time to value by extending your existing investments in network, help desk and desktop management.
- Offers worry-free performance with included onsite setup services to insure seamless connection with your framework or help desk solution.

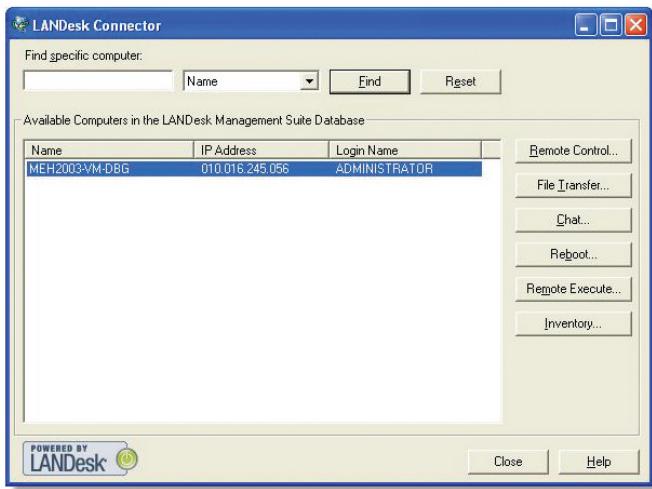


See, Manage, Update and Protect Your Systems from a Single Console

LANDesk Universal Connector Integration Services equips your staff to use LANDesk® Management Suite to see, manage, update and protect your systems directly from your enterprise management or help desk console. LANDesk Management Suite's powerful inventory database empowers them to quickly identify installed applications, driver versions and patch levels to speed troubleshooting and problem resolution and support upgrade planning. Without leaving the help desk console, your staff has easy, single-click access to:

- Detailed hardware and software inventory
- Secure remote control
- One-to-one software distribution/file transfer
- Remote program execution
- Remote reboot
- Chat

Because all information comes from LANDesk® agents and data, information is consistent whether accessed from your enterprise management or help desk console or from the LANDesk Management Suite console. Your staff has the peace of mind of knowing they're always accessing the latest available data, and that there's no need for guesswork or doubts when moving from one console to another.



Use LANDesk® Universal Connector Integration Services to equip your IT staff with single-click access to LANDesk® Management Suite's extended inventory and remote control features directly from your existing enterprise management or help desk console.

System Requirements

LANDesk® Universal Connector Integration Services requires that LANDesk® Management Suite 8.7 or newer be installed on your network. For system requirements for LANDesk Management Suite, see the LANDesk Web site at www.landesk.com.

Pricing

Pricing is based on the number of days estimated to complete your integration. For information, contact LANDesk or your LANDesk Solution Provider.



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