

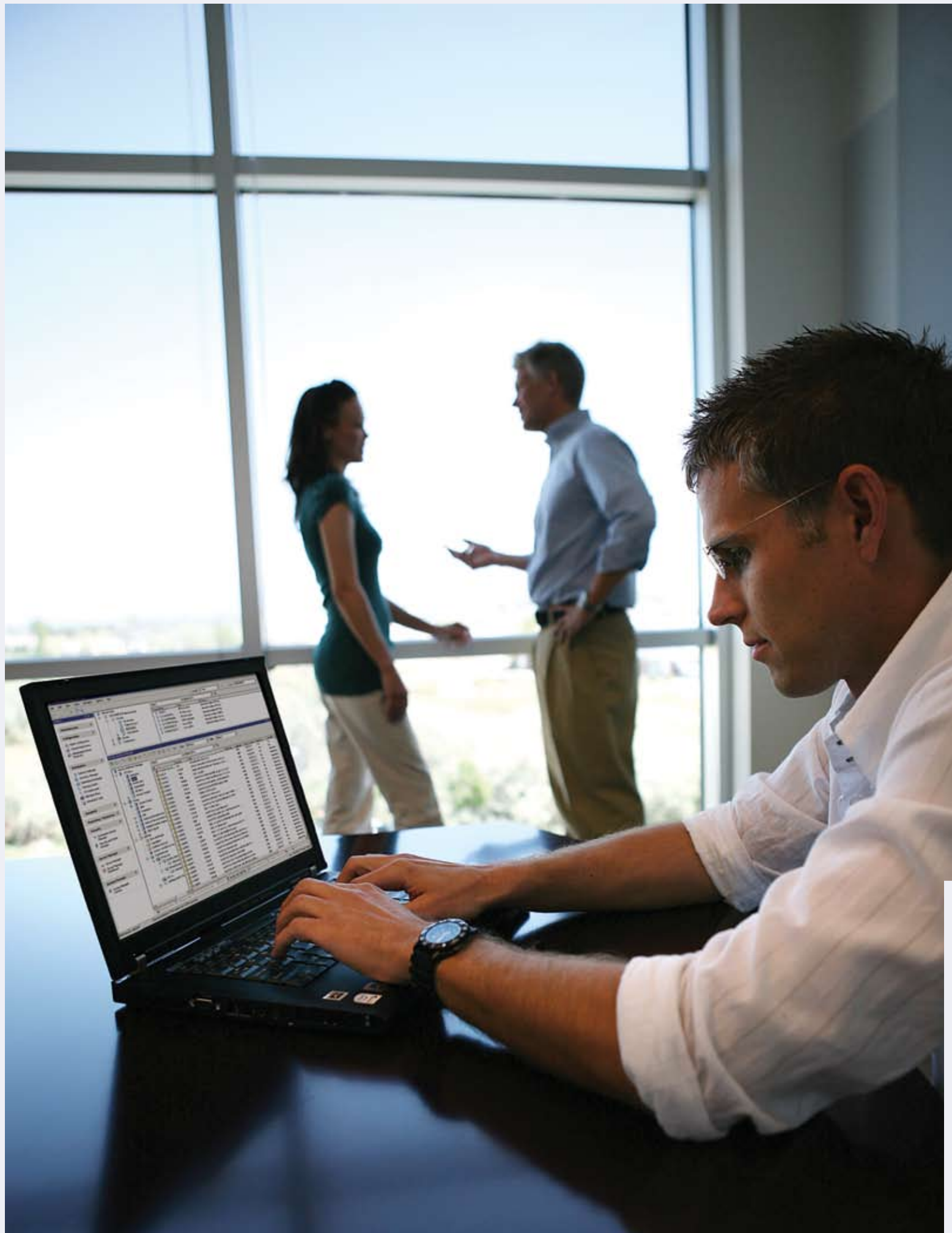
The Business-Centric LANDesk® IT Management Platform



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LANDesk®
An Avocent® Company

Because IT *is* your business





»» Empower IT to Power Your Business

If change is the only constant in your workday. If you're constantly forced to do more, be more accountable and take responsibility for more, but with fewer and fewer resources. If your IT team is juggling multiple solutions each with its own budgetary, training and maintenance requirements. You're probably ready for some relief.

Find it with the business-centric LANDesk® IT management platform. Developed with both your business and IT needs in mind, it integrates systems, security, process and service management solutions that enable IT to power your business and effectively achieve your objectives. Because a successful business is no more successful or agile than the technology infrastructure that enables it.

Choose the LANDesk® IT management platform and empower IT to:

- Increase productivity and uptime with a simple, proactive way to manage your systems, security, processes and service delivery.
- Realize reduced costs and training needs by managing and protecting your users' systems from a single console.
- Increase efficiency with a process management solution that integrates with your systems and security management needs.
- Gain clarity and control over your heterogeneous IT environment with a single solution for managing multiple platforms.
- Maximize cost-efficiencies by effectively leveraging your existing investments in technologies, operating systems and hardware platforms.

The business-centric LANDesk IT management platform lets you make IT happen for your business with a full line of solutions for:

- IT service management
- Systems management
- Endpoint security management

"LANDesk has helped us streamline the IT processes we use to manage the systems at the 57 Sportsman's Warehouse retail locations nationwide. We have seen substantial savings both in time and money using LANDesk® solutions in our organization. We believe Gartner's recognition of LANDesk in the Leader Quadrant is an assurance to us of the company's objective to deliver solutions that seamlessly integrate to target the complete PC life cycle."

LONDON HARSH
SYSTEMS ANALYST
SPORTSMAN'S WAREHOUSE

Commenting on LANDesk's leadership position in Gartner's *Magic Quadrant for PC Life Cycle Configuration Management*, 2006

"[LANDesk] has taken an innovative approach to security management by tying it closely to existing systems management tools."

THE FORRESTER WAVE™:
CLIENT SYSTEMS MANAGEMENT
TOOLS, Q2 2005
DAVID FRIEDLANDER



»» IT Service Management Solutions

“Through our testing and use of this solution, we have found that a number of internal departments will be able to successfully automate internal processes that previously required manual oversight. This is a leap forward in bottom-line efficiency and it is exciting to participate in this initiative that can benefit the entire organization.”

JAMES MASCARO
DIRECTOR OF TECHNOLOGY
SUPPORT SERVICES
AQUANTIVE

“Building and making changes to any change process, even minor ones, is extremely labor-intensive. [LANDesk] software and its workflow designer, which is icon-driven, make process building a simple drop-and-drag process, with the ability to edit on the fly, making us much more efficient and effective.”

HEATHER STRICKLAND
ITIL CERTIFIED MANAGER
AND MANAGER OF IT
CHANGE MANAGEMENT
US FREIGHTWAYS CORPORATION

Is it time to empower your IT team to become less about break-fix and more about taking it to the next level, more about servicing your business, more about adding value? Are they spending hours doing the same manual tasks over and over, hours that could be better spent adding that value? Would making your business and IT processes more consistent and predictable without relinquishing control over the steps taken or the outcome achieved let them take it to the next level?

Do you need to enable your IT team to keep your organization moving and mitigate risks by quickly and easily resolving problems before they become bigger issues. Do you need to equip IT to easily track and manage the entire IT asset management life cycle so they can help control costs and increase efficiency?

Get ready for LANDesk® IT service management solutions. And make your day as an IT manager or administrator, CEO, CIO, CTO or CSO less about busy work and more about adding value.

Automate and Optimize Your IT and Business Processes

LANDesk® Process Manager

Discover the ease of use and scalable technology your enterprise needs to make your business and IT processes more consistent and predictable without relinquishing control over the steps taken or the outcome achieved. LANDesk Process Manager empowers your business to save time and increase efficiency by automating and documenting shared process workflows and empowering virtually anyone to build and execute workflows with a single solution for real-time change and configuration process management and more. And you can gain or enhance ITIL discipline and best practices for compliance help with Sarbanes-Oxley, Combined Code for Corporate Governance, Bilanz Reform, HIPAA and others.

Works as a stand-alone solution and easily integrates with LANDesk® systems, security and service management solutions.



Deliver Outstanding Support Services

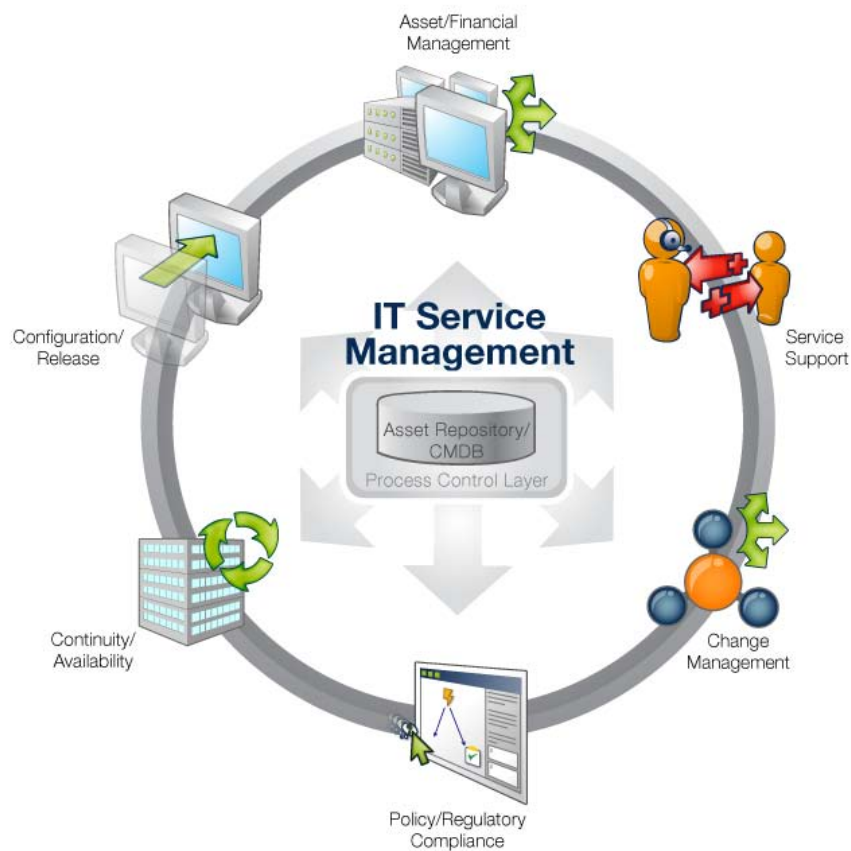
LANDesk® Service Desk

Access everything your support team needs to improve service provisioning and get to resolution more quickly and easily define and follow multiple support procedures. Use LANDesk® Service Desk to empower your end users and customers to proactively participate in resolving issues. It gives each user access to relevant information in a simple, tailored manner to ensure visibility and understanding of responsibilities, status and effectiveness. You gain complete control to perfectly align business needs with service and support needs.

See, Track and Manage Computer and Non-Computer Asset Life Cycles

LANDesk® Asset Manager

You can't control costs and increase efficiency unless your IT team knows what assets you have, where they are and how they're being used. And that knowledge is exactly what LANDesk® Asset Manager delivers. It empowers IT with support for business practice standards, such as IT Infrastructure Library (ITIL), by easily tracking and managing the entire IT asset management life cycle. And it empowers IT to effectively and efficiently manage changing assets.



»» Systems Management Solutions

Does your IT infrastructure include too many tools, agents and databases from too many different vendors? Does your IT team know what IT assets you have, where they're at and how they're being used? Can they find and effectively manage systems outside your firewall? Are they struggling to stay in control of the patch management process for your servers? Are they ready to consolidate, standardize and reduce the number of solutions to learn and maintain? Are you ready to maximize performance, increase productivity and uptime and reduce costs?

Get ready for LANDesk® systems management solutions. Get ready for systems and endpoint security management solutions that work from a single console.

Proactively See, Manage, Update and Protect Systems

LANDesk® Management Suite

Empower IT to increase efficiency, save time and reduce costs and resource and training demands with a complete, single-console hardware and software solution for managing the desktops, notebooks, servers and mobile devices in your complex IT environment. With LANDesk Management Suite, your IT team is empowered to securely and easily support users in any networked environment—including those outside your corporate firewall. They can harness detailed asset data and deploy applications and operating systems with ultraefficient technologies. Plus, they can easily and super efficiently keep up with patches and updates, maintain configuration standards, monitor software usage and easily solve user problems.

Application Virtualization Done Right—No Agent, No Infrastructure, No Problem.

LANDesk® Application Virtualization

Empower IT to save your enterprise time, money and hassle with easy, client-less, conflict-free application deployment and rollback. With LANDesk® Application Virtualization, you reduce costs for support and regression testing by letting IT deliver fully tested applications to users—the first time. You improve user satisfaction by reducing application conflicts and other problems. Your IT team is freed from client or server components to manage or maintain, reducing infrastructure requirements and costs. And true isolation for testing applications and operating systems before they implement anything minimizes OS migration risks, costs and hassles—including for Microsoft Vista.

See, Monitor and Maintain All Hardware and Software Assets

LANDesk® Inventory Manager

Empower your IT team to take control of your hardware and software inventories using simplified compliance monitoring and software audits. Give them LANDesk® Inventory Manager—alone or as a built-in component of LANDesk® Management Suite—and empower them to control costs and increase efficiency by knowing what software and hardware you have, where it is and how it's being used. With LANDesk Inventory Manager, you give them the power and agility to demonstrate asset and license compliance using active device discovery and inventory, software license monitoring, easy database query and powerful reporting tools.

“We realized our ROI on the initial investment in the first 90 days. Last year, LANDesk® Management Suite saved the County \$175,000 on software distribution; and the savings from the remote control feature alone are around \$110,000. That's \$285,000 total savings from LANDesk!”

BRAD CARPENTER
SENIOR SYSTEMS ANALYST
LANE COUNTY, OREGON

“Today, we have inventory of everything, without leaving our management console. And we don't have to keep up with changes made differently by 20 people who may not tell each other what was done. We've automated and standardized and can ensure that change management is really in place.”

GREG SMITH
CERTIFIED LANDESK® ENGINEER
FULTON COUNTY SCHOOL SYSTEM

Proactively See, Manage and Update Handheld, Embedded and Wireless Devices

LANDesk® Handheld and Embedded Device Manager

Empower IT to bring enterprise-level systems management to handheld, embedded and wireless devices and manage those devices with the same tools and practices used to manage your desktops, notebooks and servers. LANDesk Handheld and Embedded Device Manager increases efficiency and saves time by giving IT a complete solution for handheld and embedded device inventory and software distribution—one with minimal impact on mobile users. Used alone or as a built-in component of LANDesk® Management Suite, it lets IT ensure handhelds are up-to-date and that critical data never falls into the wrong hands with the ability to send commands to devices using a carrier connection.

Keep Servers Available and Running at High Performance Levels

LANDesk® Server Manager

Empower your IT team with a complete solution for managing server performance and availability. One that lets them instantly assess server status and keep servers available and running at high performance levels using a single agent, console, database and architecture. Give them LANDesk Server Manager and they save time and can proactively plan capacity and upgrades and access data through log consolidation, grouping and software license monitoring. It lets them validate and deploy patches and custom scripts with user-defined degrees of automation to remain in control of the patch management process. Your business gains a rapid time to value by empowering IT to simply and intelligently maintain high server performance with minimal intrusion on the server operating environment.

Discover Proactive Problem Prevention

LANDesk® System Manager

Empower IT to keep your systems performing at their best with detailed, active system performance monitoring and maintenance through the same console used for systems and security management. LANDesk System Manager gives IT the power to detect performance problems and remediate them before failures occur and keep every system in your enterprise—and every employee—working and all your critical services available.



»» Endpoint Security Management Solutions

“Simply having a firewall and an antivirus solution in place is no longer enough. In order to proactively deal with the accelerated pace and changing nature of security threats, we have to have solutions that enable us to respond rapidly without waiting for security vendors to identify threats, define and publish patches and other solutions.”

KEITH BROWN

NETWORK ADMINISTRATOR
GWINNETT MEDICAL SYSTEMS

“With this implementation, we’ve reduced operating costs and left viruses behind, which had been ahead of us for a year. ...One year ago, no one could say for sure how many items we had in our network. Today, we can view desktops, notebooks and all their contents. We have reports that are updated in different ways, by cost, user or area. And we know precisely the number of licenses the company needs.”

EGBERTO LOTITO

IT COORDINATOR
HENKEL'S BRAZILIAN LOCATION

“Our previous solution wasn’t measuring up to our WAN requirements. We would have to push the patches to every workstation all at once, eating up WAN bandwidth. With the [LANDesk®] Targeted Multicast™ capability in LANDesk® Security Suite, we simply push one package to a single PC at each site and then it distributes the patches to its local peers over the LAN.”

JOE RIESBERG

MANAGER OF IT SECURITY AND
REGULATORY COMPLIANCE
VCPI

Is protecting your enterprise from spyware, viruses and zero-day attacks requiring your IT team to manage different products from multiple vendors not to mention the products needed to manage the life cycle of your enterprise systems? Does your team know what systems you have and where you’re vulnerable? Can they help guarantee you’re really secure by finding and effectively securing and patching systems outside your firewall as well as those coming back onto your office network? Are you ready to consolidate and standardize and reduce the number of solutions they have to learn and maintain? Are you ready to empower them to help the business more easily maximize performance, increase productivity and uptime and reduce costs?

Get ready for LANDesk® endpoint security management solutions. Get ready for endpoint security and systems management solutions that work from a single console.

Access Active Endpoint Security Management

LANDesk® Security Suite

Empower IT to minimize network downtime, reduce help desk costs, secure critical data and user productivity and strengthen your business’ efforts to comply with security policies by proactively protecting against malicious attacks on your enterprise endpoints—and from a single console. LANDesk® Security Suite empowers your IT team to identify and quarantine outdated and unpatched computers and fix them before they access your network. So problems don’t have a chance to happen and don’t require time or money to fix. Plus they help you remain compliant with CIS, NIST, the SANS top 10 and more and give you active control over communication, media drive and data port access—everything you need to further protect your systems and data and keep your users productive and your business successful.

Use alone or in the same console with LANDesk® Management Suite and/or LANDesk® Antivirus and LANDesk® Host Intrusion Prevention System.

A Single Suite. The Solutions You Need.

Ready to further simplify the task of keeping pace with your changing IT needs and resources? Choose LANDesk® Enterprise Suite and access some of the best management solutions that LANDesk offers in a single SKU along with industry-leading MSI software packaging technology. Suite includes:

- LANDesk® Management Suite
- LANDesk® Security Suite (one-year subscription)
- LANDesk® Server Manager
- LANDesk® System Manager
- LANDesk® Handheld and Embedded Device Manager
- One-year Enterprise Maintenance Agreement for the included LANDesk® solutions
- LANDesk® Asset Manager *
- Macrovision FLEXnet AdminStudio 7.5 Standard*

*One console each with purchases of 1,000 nodes or more.

Quickly Assess and Diffuse the Risk of Viruses

LANDesk® Antivirus

Empower IT to protect your valuable corporate resources and critical data with a complete enterprise-ready antivirus and rootkit detection solution that runs from the same console as LANDesk® systems and security management solutions. LANDesk Antivirus—used with LANDesk® Security Suite and/or LANDesk® Management Suite—provides an enterprise solution that puts control into the hands of your IT administrators rather than your end users'. Your IT team enjoys added safety and visibility by being alerted on which machines need attention, antivirus history and activity and more.

Add Precise Control and Prevention to Protection

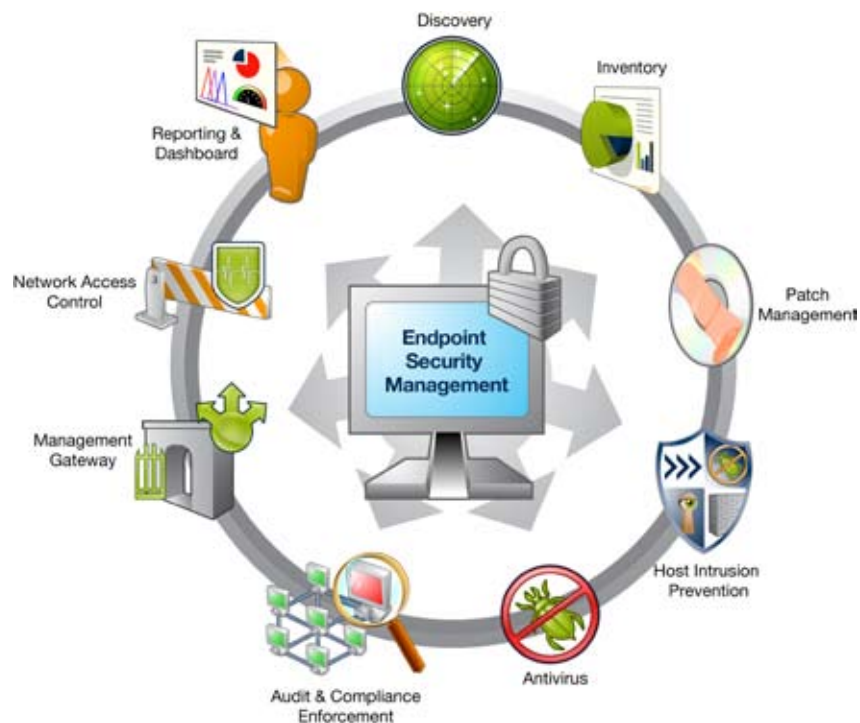
LANDesk® Host Intrusion Prevention System

Gain added assurance that your IT team is equipped to prevent zero-day threats and rootkits even before a fix is available with application control and more. Used with LANDesk® Security Suite and an antivirus solution, such as LANDesk® Antivirus, LANDesk® Host Intrusion Prevention System gives you more complete layered security with precise control over what users can and can't run on their systems. Your IT team is empowered to go beyond protecting against known malicious attacks by stopping the types of behaviors typical of malicious attacks.














Easily Keep Up with Security Threats and Patches

LANDesk® Patch Manager

Save your IT team time and help them ensure your network is secure and your PCs and the applications they run are patched—even if you have a heterogeneous network environment—by automating vulnerability assessment and patch management. LANDesk Patch Manager—alone or as a built-in component of LANDesk® Security Suite—lets your IT team increase productivity and reduce headaches by quickly evaluating systems using active vulnerability scanning. They identify vulnerabilities against industry-standard information sources. A single solution empowers them to research, review and download available patches, then increase system uptime and user satisfaction by efficiently remediating known vulnerabilities using LANDesk's leading software distribution technologies.



Which Solutions Are Right for Your Enterprise?

My Enterprise Needs...	The Right LANDesk® Solutions for My Enterprise Are...
<p>The ability to design, model, document, automate and optimize IT and business processes and to execute workflows and automate processes for LANDesk® software distributions, patch management, vulnerability scans, software license monitoring and more</p>	 LANDesk® Process Manager
<p>The agility to resolve problems before they become bigger problems; keep users happy and give IT a way to quickly understand a user's issue and close help desk tickets faster</p>	 LANDesk® Service Desk
<p>Visibility and tracking of computer and non-computer assets, including associated users, contracts, maintenance agreements, phones and more, in order to manage the entire asset life cycle</p>	 LANDesk® Asset Manager
<p>Hardware and software management of desktops, notebooks and handheld, embedded and wireless devices with:</p> <ul style="list-style-type: none"> ■ Software license monitoring ■ Ultraefficient software distribution technologies ■ OS deployment and profile migration ■ Remote control and problem resolution ■ Device discovery and inventory management ■ Support for multiple platforms 	 LANDesk® Management Suite
<p>Easy, client-less, conflict-free application deployment and rollback using true isolation capabilities</p>	 LANDesk® Application Virtualization
<p>Visibility and tracking of computer resources with inventory scanning, software license monitoring and reporting</p>	 LANDesk® Inventory Manager Built-in to LANDesk® Management Suite
<p>Hardware and software management of handheld, embedded and wireless devices with asset management and software distribution</p>	 LANDesk® Handheld and Embedded Device Manager Built-in to LANDesk® Management Suite
<p>The ability to instantly assess the health of servers, patch them and keep them available and running at high performance levels</p>	 LANDesk® Server Manager
<p>Real-time, component-level performance monitoring and health maintenance for individual systems</p>	 LANDesk® System Manager
<p>Active endpoint security and patch management for desktops and notebooks with:</p> <ul style="list-style-type: none"> ■ Network access control capabilities ■ Advanced vulnerability detection and security configuration ■ Remediation tools including controlled access to drives, ports and wireless channels ■ Patch management tools ■ Antivirus enforcement for McAfee, Norton, Sophos, Symantec and Trend-Micro and firewall capabilities ■ To monitor and remediate for CIS, NIST, the SANS top 10 and more 	 LANDesk® Security Suite
<p>Enterprise-ready antivirus protection and rootkit detection for desktops and notebooks</p>	 LANDesk® Antivirus
<p>Added assurance that I'm equipped to prevent zero-day threats and rootkits even before a fix is available, application control and more</p>	 LANDesk® Host Intrusion Prevention System
<p>Automated vulnerability assessment, remediation and ongoing patch management—including application patching—for desktops and notebooks and multiple platforms</p>	 LANDesk® Patch Manager Built-in to LANDesk® Security Suite

»» Why LANDesk?

Because only with LANDesk, can you make IT happen.

LANDesk is a proven leader and has led the systems management space for more than two decades and is a recognized leader in the security management space. Today, LANDesk is rapidly growing and innovating the systems, security, service and process management spaces. A singular focus and commitment to understanding your real IT and business needs—and to delivering easy-to-use solutions for those needs—are just some of the reasons LANDesk® solutions are installed on tens of millions of nodes at companies worldwide.

In addition to real solutions for real business needs, LANDesk is widely recognized for delivering impeccable service. Said Greg Smith, Certified LANDesk® Engineer for Fulton County School System, “[I] am blown away with LANDesk’s commitment to making things work. The commitment to our success is unparalleled.”

Coupled with impeccable service, the LANDesk® IT management platform empowers businesses with efficient agility, IT assurance and faster time to value. Its easy-to-use integrated management solutions let your business—and you—do more with less effort, expense and training and little or no new infrastructure. You empower your IT team to really power your business. And you make your day as an IT manager or administrator, CEO, CIO, CTO or CSO less stressful and the value you bring your enterprise more noticeable. You also access capabilities available no where else, including patented technologies and the ability to discover more inventory assets and deliver more detailed inventory information than any other solution.

Technologies Exclusive to LANDesk

- **LANDesk® provisioning**—an exclusive way to completely install and configure systems and servers—from OS installation to application deployment, patching and configuration—using a single task.
- **LANDesk® Management Gateway** includes patented technology to empower IT to manage previously unreachable users across the Internet—without a dedicated leased line or VPN.
- **LANDesk® Trusted Access™ technology** empowers IT to identify and quarantine infected managed and unmanaged computers and is compatible with Cisco, IPSec, 802.1x and DHCP network access control technologies.
- **LANDesk® Targeted Multicast™ technology** reduces network traffic by using a temporary subnet representative to efficiently, simultaneously distribute large OS or application packages to multiple systems.
- **LANDesk® Peer Download™ technology** speeds configuration policy management by using packages from previous recipients on the same subnet to reduce the number of packages sent over the WAN.

LANDesk maintains strategic alliances and partnerships with some of the most successful hardware, software and service providers in the systems and security management industry.

Systems Integrators

- ACS
- CompuCom
- Northrop Grumman
- Siemens
- Unisys

Integrated Systems Vendors

- BMC
- Frontrange
- Microsoft
- Numera Software
- PeopleSoft
- Peregrine
- Remedy
- Symantec

Global Service Providers

- Dell
- Gateway
- MPC

Original Equipment Manufacturers

- Acer
- Asus
- Dell
- Intel
- Founder
- Fujitsu Transaction
- Gateway
- Gigabyte
- Hitachi
- HP
- Lenovo
- Microsoft
- NEC
- Touchpaper
- Tongfang
- Toshiba
- Wincor Nixdorf

Solution Providers

- More than 4,000 professionals sell and service LANDesk® solutions through more than 290 leading resellers and VARs worldwide.

»» These enterprises and many more rely on the business-centric LANDesk® IT management platform.

American Electric Power

ARAMARK

BASF Coatings

Bayer

Bertelsmann AG

Broward County Schools

Coca-Cola

Convergys

CSX Technology

DC Government

Exempla Healthcare

General Dynamics

Heineken

Honeywell

Hughes Supply

Inflow

JPMorgan Chase & Co.

Kohl's

Merck

Miami Herald

Raymond James

Raytheon

T-Mobile

US Steel

Yahoo!

Learn More

For information and information on per-node pricing for LANDesk® management solutions, contact LANDesk or your LANDesk Solution Provider.

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